

# DIGITAL & FINTECH PME – CNI 2017

Marcos Cavagnoli

# Como fazer um banco?



# Como fazer um banco?

The screenshot shows the 'Composição e segmentos do Sistema Financeiro Nacional' section of the Banco Central do Brasil website. It features a grid of boxes representing different financial entities, categorized into three main groups: 'Órgãos normativos' (Normative Organs), 'Superiores' (Superior), and 'Operadores' (Operators). The 'Órgãos normativos' group includes the CMN (Conselho Monetário Nacional), CNSP (Conselho Nacional de Seguros Privados), and CNPC (Conselho Nacional de Previdência Complementar). The 'Superiores' group includes the BCB (Banco Central do Brasil), CVM (Comissão de Valores Mobiliários), Susep (Superintendência de Seguros Privados), and Previc (Superintendência Nacional de Previdência Complementar). The 'Operadores' group includes various entities such as banks and financial institutions, administrators of consortiums, stock exchanges, private insurers and reinsurers, closed entities of complementary pension funds, credit cooperatives, brokers and distributors, futures markets, and open entities of pension.

The screenshot shows the 'Acesso à informação' section of the Banco Central do Brasil website. It features a search bar with the text 'Busca:' and a button 'Busca avançada'. Below the search bar, there is a navigation menu with links to 'Sobre a Instituição', 'Perguntas frequentes', 'Glossário', 'Mapa do site', 'Sisbacen', 'Fale conosco', 'Links', and 'English'. The main content area displays the Banco Central do Brasil logo and the text 'Assegurar a estabilidade do poder de compra da moeda e um sistema financeiro sólido e eficiente.' Below this, there is a grid of links to various services and information, including 'Acesso à Informação do BCB', 'Sistema de Metas para a Inflação', 'Economia e finanças', 'Câmbio e Capitais Internacionais', 'Sistema de Pagamentos Brasileiro', 'Sistema Financeiro Nacional', 'Supervisão do SFN', and 'Intervenções, liquidações e privatizações'.

## Bancos múltiplos

Os bancos múltiplos são instituições financeiras privadas ou públicas que realizam as operações ativas, passivas e acessórias das diversas instituições financeiras, por intermédio das seguintes carteiras: comercial, de investimento e/ou de desenvolvimento, de crédito imobiliário, de arrendamento mercantil e de crédito, financiamento e investimento. Essas operações estão sujeitas às mesmas normas legais e regulamentares aplicáveis às instituições singulares correspondentes às suas carteiras. A carteira de desenvolvimento somente poderá ser operada por banco público. O banco múltiplo deve ser constituído com, no mínimo, duas carteiras, sendo uma delas, obrigatoriamente, comercial ou de investimento, e ser organizado sob a forma de sociedade anônima. As instituições com carteira comercial podem captar depósitos à vista. Na sua denominação social deve constar a expressão "Banco" (Resolução CMN 2.099, de 1994).



Acesso à  
Informação

Atendimento: 145 (custo de ligação local) | Fale conosco | Ajuda  
Política de privacidade | Política de acessibilidade | © Banco Central do Brasil - Todos os direitos reservados

The screenshot shows the 'Acesso à informação' section of the Banco Central do Brasil website. It features a search bar with the text 'Busca:' and a button 'Busca avançada'. Below the search bar, there is a navigation menu with links to 'Sobre a Instituição', 'Perguntas frequentes', 'Glossário', 'Mapa do site', 'Sisbacen', 'Fale conosco', 'Links', and 'English'. The main content area displays the Banco Central do Brasil logo and the text 'Assegurar a estabilidade do poder de compra da moeda e um sistema financeiro sólido e eficiente.' Below this, there is a grid of links to various services and information, including 'Acesso à Informação do BCB', 'Sistema de Metas para a Inflação', 'Economia e finanças', 'Câmbio e Capitais Internacionais', 'Sistema de Pagamentos Brasileiro', 'Sistema Financeiro Nacional', 'Supervisão do SFN', and 'Intervenções, liquidações e privatizações'.

## Bancos comerciais

Os bancos comerciais são instituições financeiras privadas ou públicas que têm como objetivo principal proporcionar suprimento de recursos necessários para financiar, a curto e a médio prazos, o comércio, a indústria, as empresas prestadoras de serviços, as pessoas físicas e terceiros em geral. A captação de depósitos à vista, livremente movimentáveis, é atividade típica do banco comercial, o qual pode também captar depósitos a prazo. Deve ser constituído sob a forma de sociedade anônima e na sua denominação social deve constar a expressão "Banco" (Resolução CMN 2.099, de 1994).



Acesso à  
Informação

Atendimento: 145 (custo de ligação local) | Fale conosco | Ajuda  
Política de privacidade | Política de acessibilidade | © Banco Central do Brasil - Todos os direitos reservados

# Como fazer um banco?

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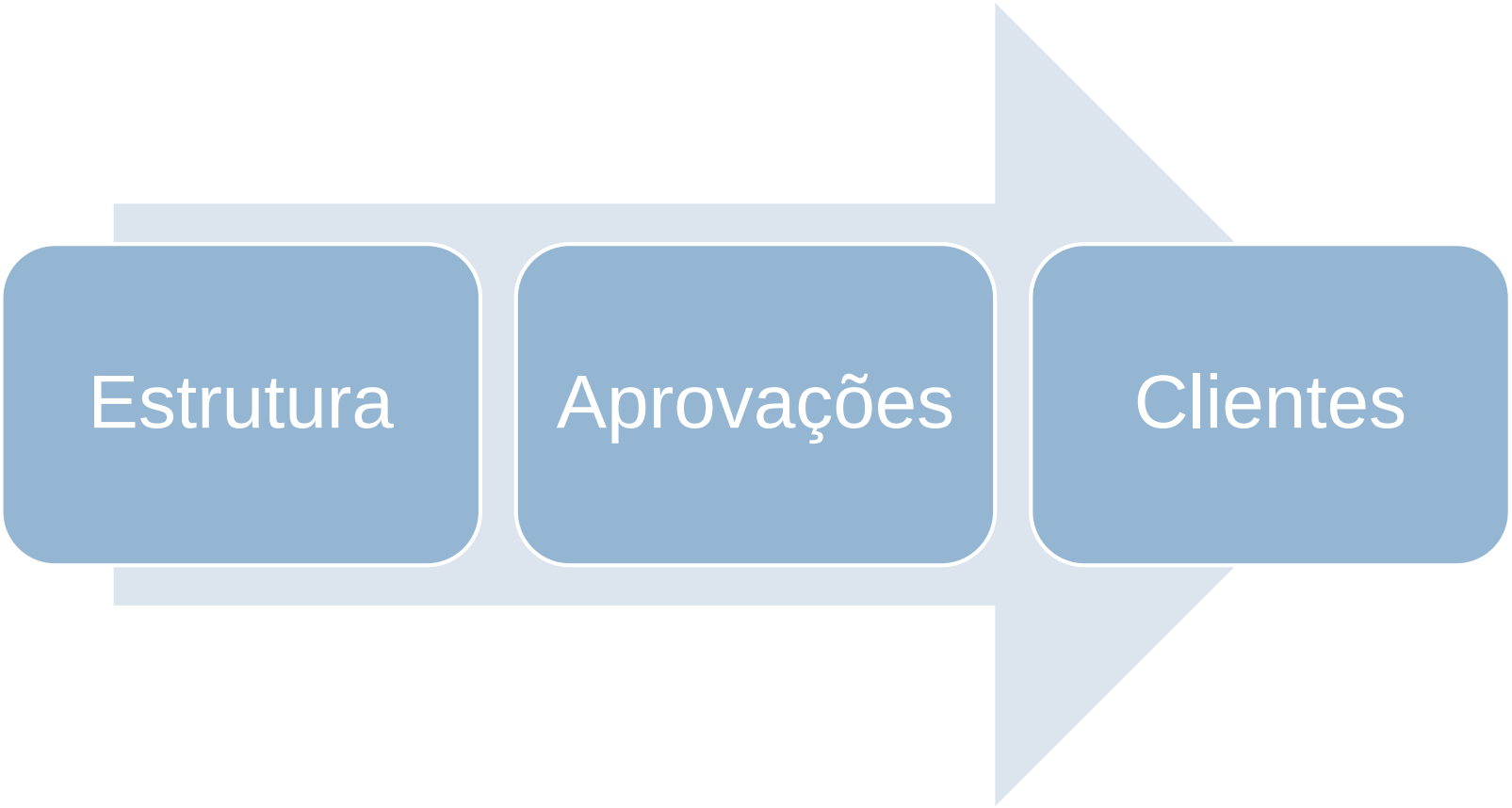
Pergunta acima não é trivial...

O QUÊ é um banco?

Qual a SEQUÊNCIA de atividades  
para fazer esse banco?

# Caminhos - 1

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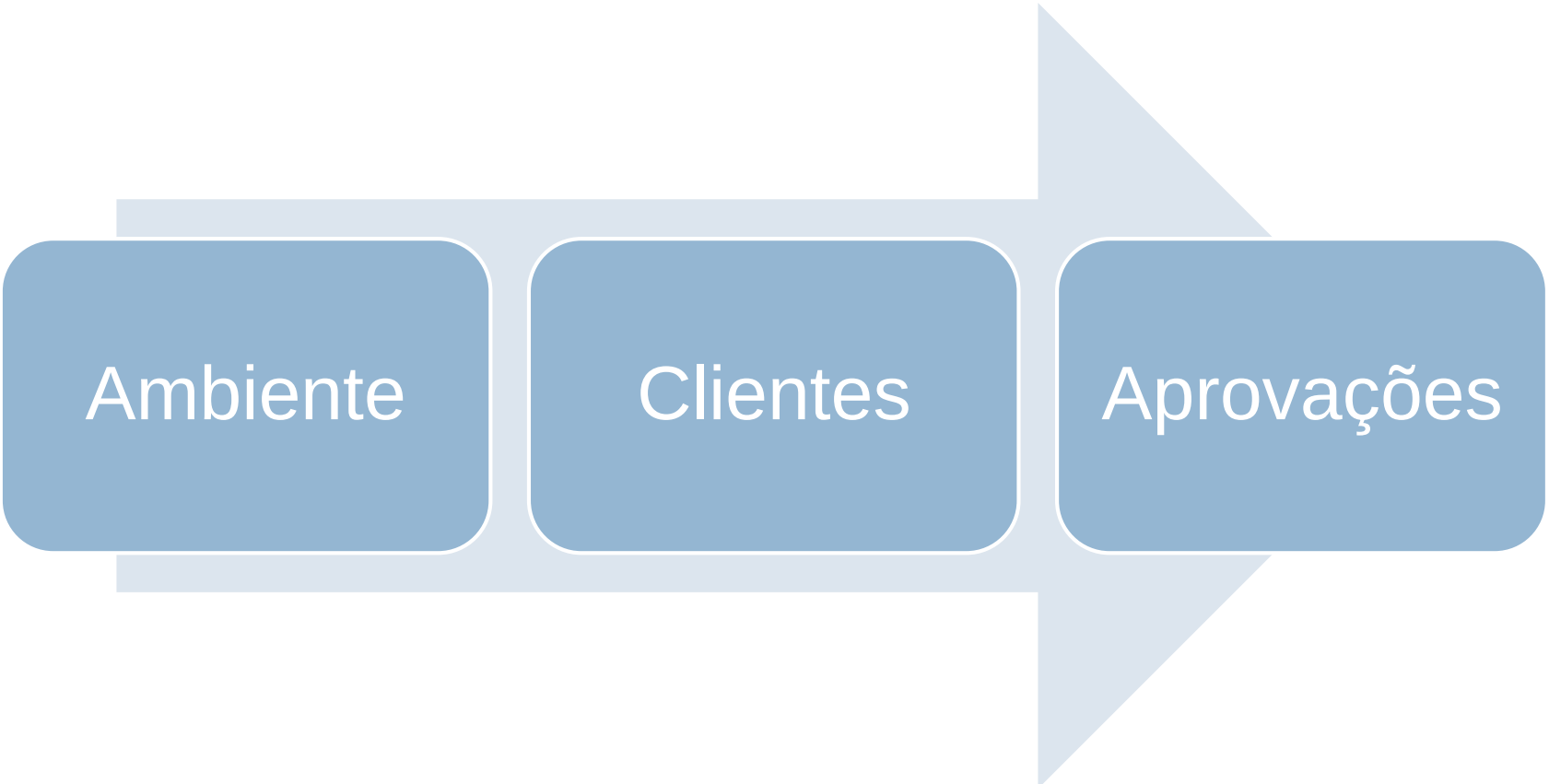
Estrutura

Aprovações

Clientes

# Caminhos – mais de 1?

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Ambiente

Clientes

Aprovações

# Percepção de Disrupção

*"There are hundreds of startups with a lot of brains and money working on various alternatives to traditional banking... they are very good at reducing 'pain points'"*  
Jamie Dimon, CEO of JP Morgan – abril 2015



# Percepção da Disrupção



## OPENING UP PAYMENTS COMPETITION

The Payments Services Directive II (PSD II), which comes into force in 2018, may be the biggest threat to banks as it will force banks to give FinTechs access to their systems. The directive requires banks to open their APIs to trusted third parties if the customer gives their consent. As a result, online platforms will be free to use personal banking data to offer new financial services, opening up new channels as Ferrari explains.

"API will open the doors to Google and Facebook, who will come into the peer-to-peer payment area, which they see very similar to messaging.

The risk the industry is running is a little bit like the telecom industry, so if you think about WhatsApp calls and what happened to the SMS. SMS were the most important revenue source for all the telcos, so the banking industry needs to hurry up on the payments side because the barbarians are coming."



# Percepção da Disrupção

## 3 PONTOS FORTES do mercado

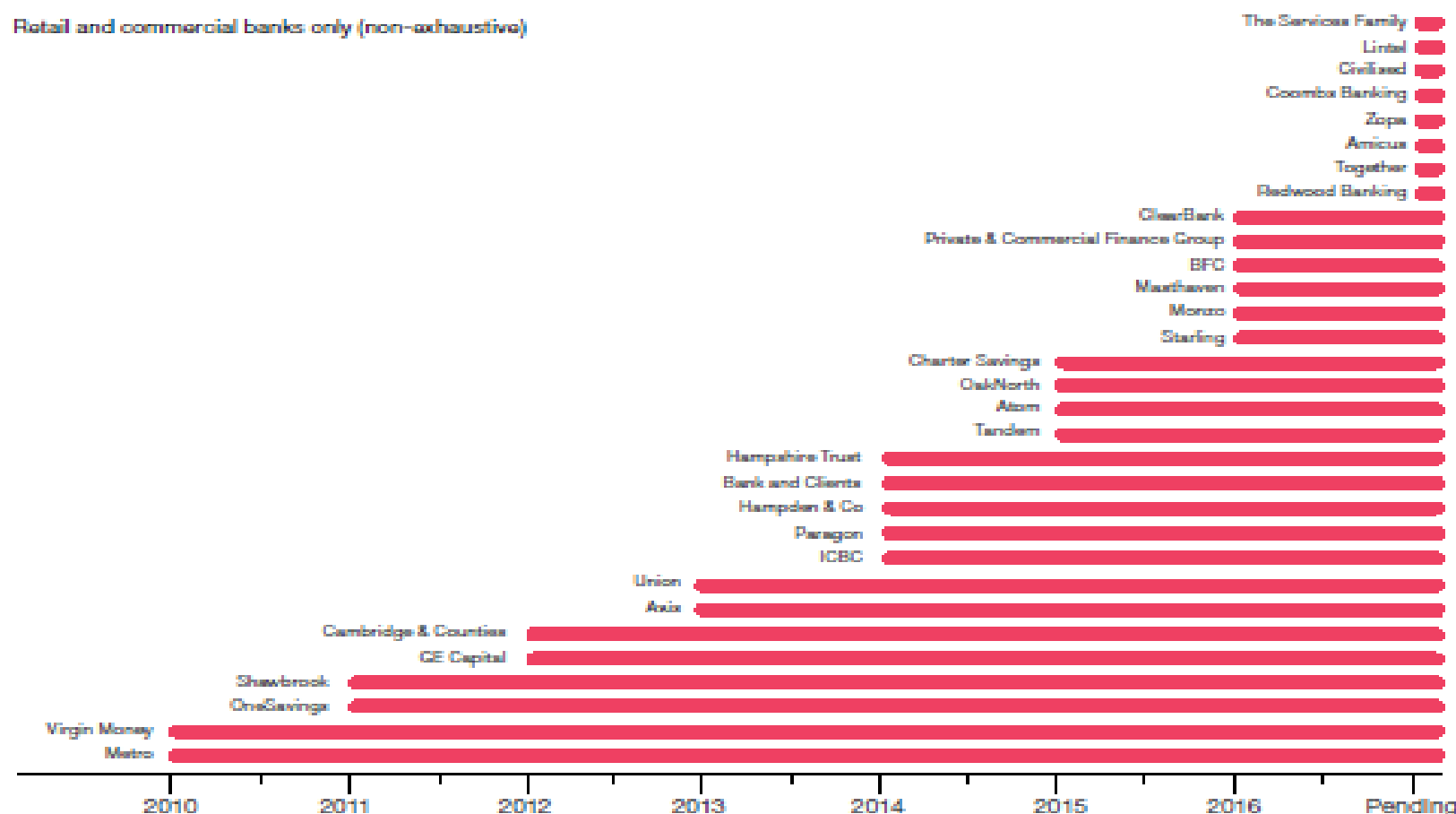
O crescimento dos millennials

- 60% acreditam que os produtos financeiros não são feitos para eles.
- 33% dizem que não precisarão de um banco em 5 anos
- 84% dizem que são influenciados por "user generated content"



Figure 2 – New banking licences and changes in authorisations, 2010-present

Retail and commercial banks only (non-exhaustive)



<sup>6</sup> The Herfindahl-Hirschman Index measures market concentration by squaring the market share of each competitor and summing the resulting numbers (ranging from close to zero to 10,000)

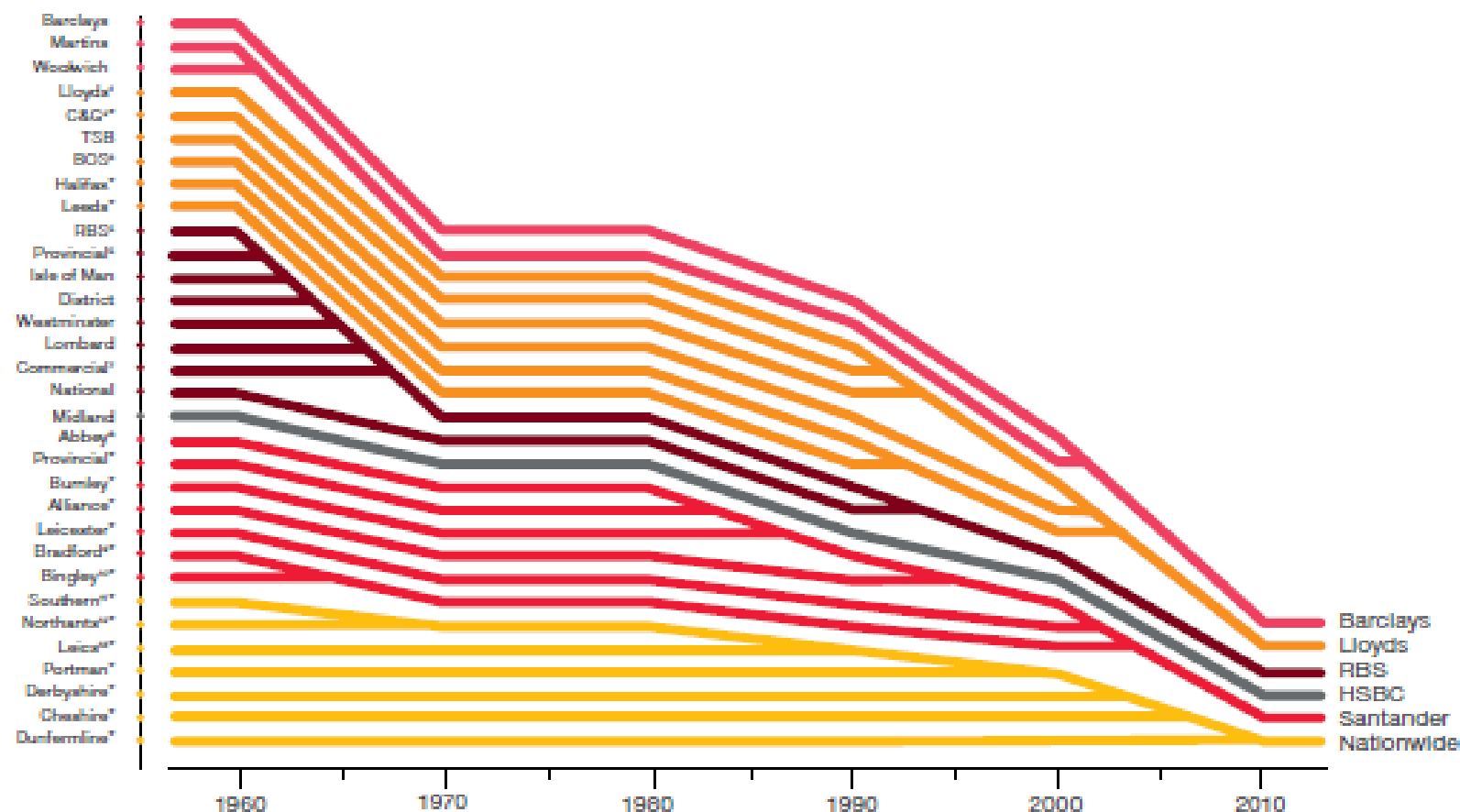
<sup>7</sup> Competition Commission and OFT, 2010, Merger Assessment Guidelines.

<sup>8</sup> Independent Commission on Banking, Final Report Recommendations, 2011

<sup>9</sup> YouGov, 2013

<sup>10</sup> PCA and CMA market study – Banking services to small and medium sized enterprises

Figure 1 – Consolidation of major UK banks<sup>4</sup> and building societies: 1960-2016



Note: \* = Building society † = Acquisitions not listed

Sources: Bankers Magazine, Collins (1988), published accounts and RBS Archives; adapted from 'Evolution of the UK Banking System', Quarterly Bulletin, Q4, Bank of England, 2010  
<sup>1</sup>Lloyds Banking Group, <sup>2</sup>Cheltenham & Gloucester, <sup>3</sup>Bank of Scotland, <sup>4</sup>Leeds Permanent, <sup>5</sup>Royal Bank of Scotland, <sup>6</sup>National Provincial, <sup>7</sup>National Commercial, <sup>8</sup>Abbey National, <sup>9</sup>Equitable, <sup>10</sup>Permanent, <sup>11</sup>Southern Co-operative Permanent, <sup>12</sup>Northampton Town & County Freehold, <sup>13</sup>Leicestershire, <sup>14</sup>National Provincial and Westminster merged to form National Westminster (NatWest) in 1973, <sup>15</sup>Bradford and Bingley merged to form Bradford & Bingley in 1984, <sup>16</sup>Southern Co-operative Permanent changed its name to Nationwide in 1990, <sup>17</sup>Northampton Town & County Freehold and Leicestershire merged to form Anglia in 1988, <sup>18</sup>Provincial and Bursley merged to form National & Provincial in 1984, <sup>19</sup>Alliance and Leicester merged to form Alliance & Leicester plc in 1985, <sup>20</sup>HSBC acquired Midland Bank in 1992, <sup>21</sup>The Santander Group acquired Abbey National in 2004.

<sup>4</sup> ICB, Final Report Recommendations, 2011

<sup>5</sup> The Northern Ireland banking market has a different competitive landscape to the broader UK banking market

# Percepção da Disrupção

## 3 PONTOS FORTES

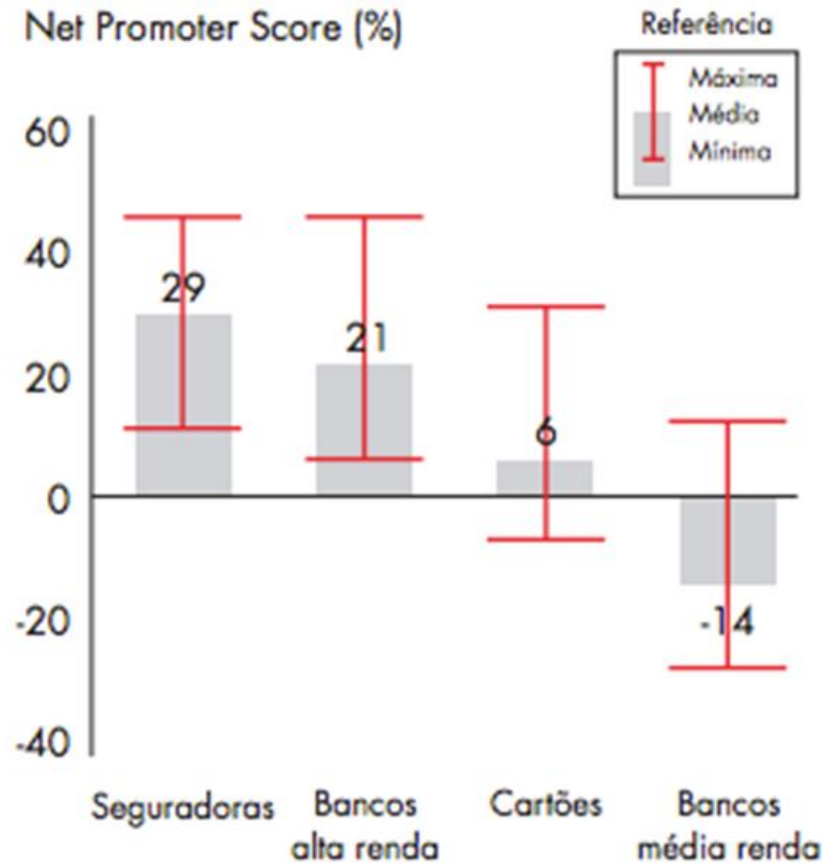
do mercado

Abertura dos clientes para novas soluções:



Fonte: Lending Club investor release

# Percepção da Disrupção



Fonte: Pesquisa NPS Bain & Company 2007, Brasil

# Wechat - WeBank

One year after launch, WeChat's investment fund has 10 million users who've banked over \$16 billion

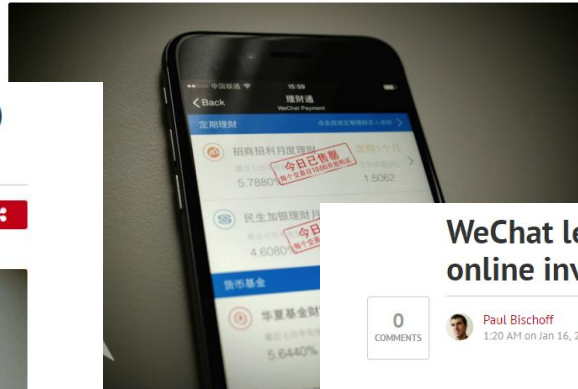


WeChat's online savings fund rakes in \$130 million in deposits on first day

Josh Horwitz  
8:00 AM on Jan 30, 2014



Just over a week ago Tencent launched Licaitong for WeChat, a consumer investment fund that lets Chinese users store savings in a money-market fund with an annualized return of about 7 percent. Days later, Tencent revealed to several Chinese-language media outlets that the fund saw an influx of over RMB 800 million (about \$130 million) in its first day, and the Financial Times states that figure has surpassed RMB 1 billion after its second day live.



WeChat leaps into banking, lets users set up online investment fund



Tencent (HKG:0700) has just joined China's personal finance race alongside Alibaba and Baidu (NASDAQ:BIDU) with the latest addition to China's most popular messaging app, WeChat. WeChat now has a "wealth" section where users can store their savings in a new monetary fund straight from their smartphones via TenPay, Tencent's third-party payment system.

# WeBank

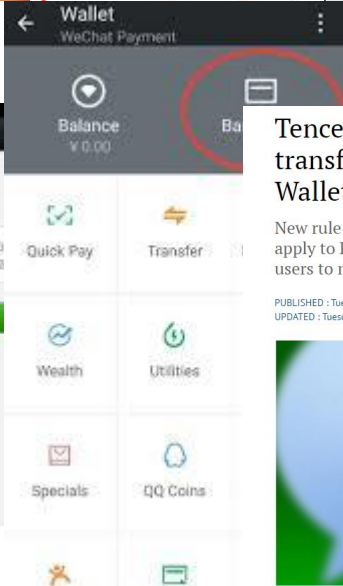
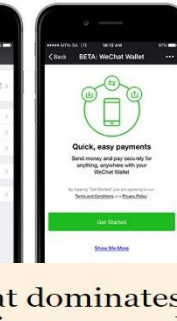
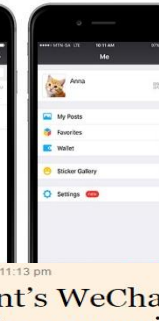
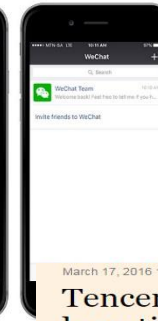
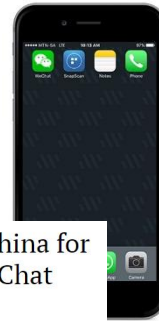
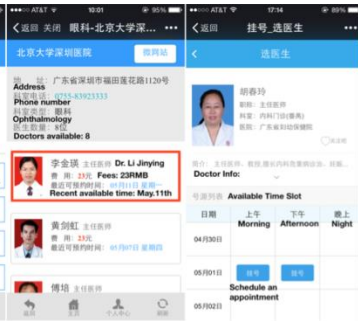
## No Internet Banking, but Banking Anywhere

- The screenshot of WeBank's home page. On the page, there is no information. Users need to scan the QR-Code with their mobile phone to get more information.
- Internet banking and branches are not suitable for WeBank, because they are too inconvenient.





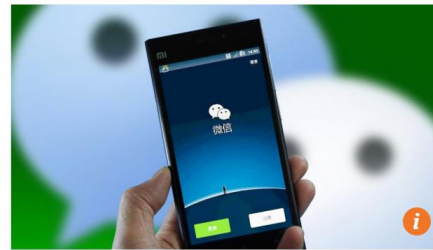
# WeBank



## Tencent to charge users in China for transferring money from WeChat Wallet to bank accounts

New rule to take effect next month but not expected to apply to Hong Kong; pundits wonder whether it will drive users to migrate to rival Alibaba's Alipay

PUBLISHED: Tuesday, 16 February, 2016, 6:19pm  
UPDATED: Tuesday, 16 February, 2016, 6:22pm



March 17, 2016 11:13 pm

## Tencent's WeChat dominates China's lucrative messaging app market

Charles Clover

Share Author alerts Print Clip Comments

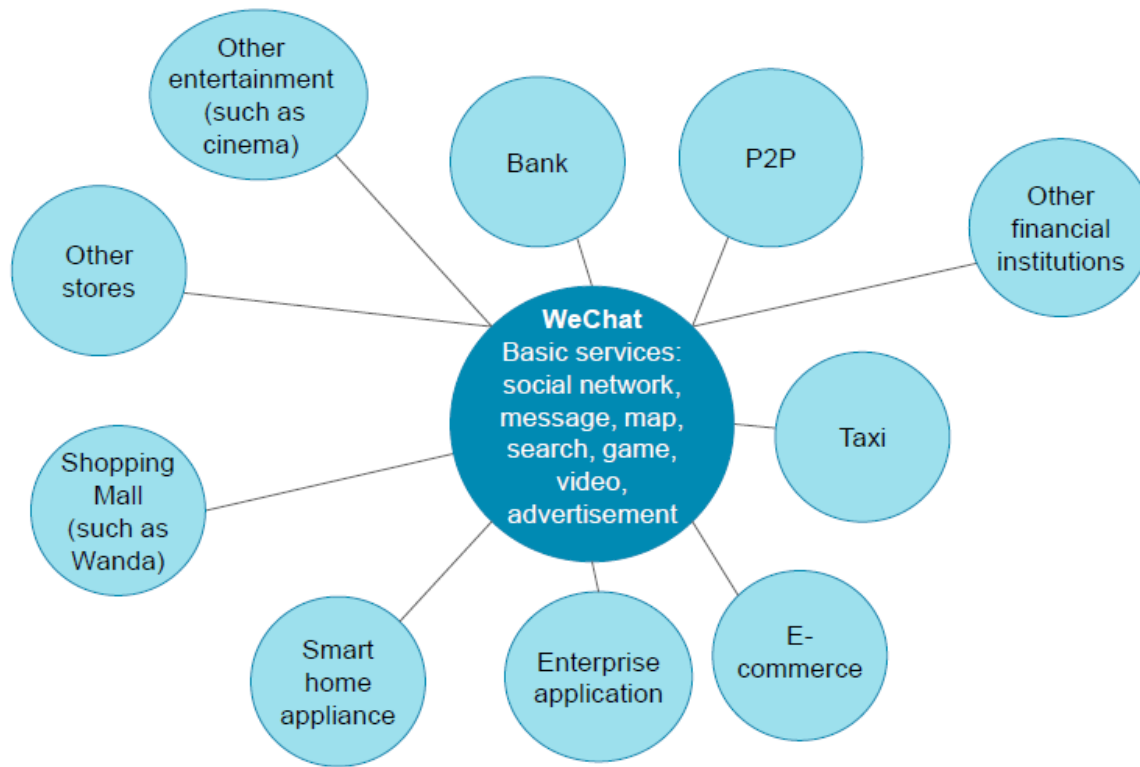


QR codes are a feature of WeChat



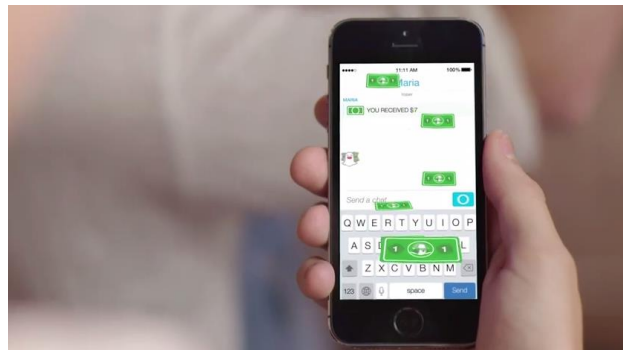
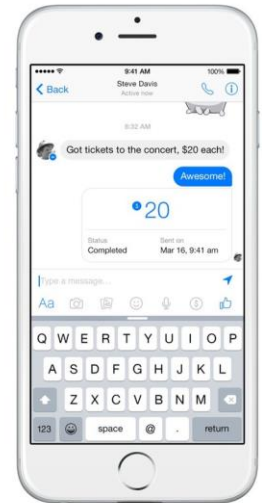
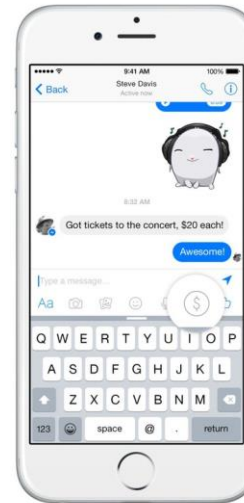
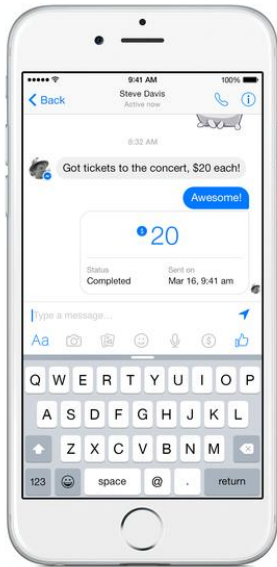
# Tencent Ecosystem View

## The Ecosystem of Tencent



Source: Celent

# Snapchat – FB Messenger? Whatsapp?



# StarBucks



Starbucks CEO Howard Schultz has just given us the latest numbers for his company's first quarter performance (which includes this past holiday season) during an [earnings call](#) last week and they have been staggering. Among other things, Schultz told us that the Starbucks prepaid card now accounts for 25 percent of U.S. tender! Think about that for a moment. So I thought I should share with you some of the payments-related statistics presented during that call and leave you to make your own conclusions.

## The Starbucks Card Was the Most Frequently Given Holiday Gift



Newsroom

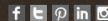
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January 22, 2015 **Company**

## Starbucks Delivers Record Q1 Revenue and EPS

Share



Downloads



### Related News

January 21, 2015  
Starbucks and 5 Mayors Create New Opportunities for Young Adults

January 19, 2015

*Strong Holiday Performance Drives 5% Global Comp Growth, Global Traffic Increases 2%*

*Revenues rise 13% to a record \$4.8 billion; EPS of \$1.30 includes a gain on the acquisition of Starbucks Japan*

*Record non-GAAP EPS jumps 16% to \$0.80 excluding non-routine items*

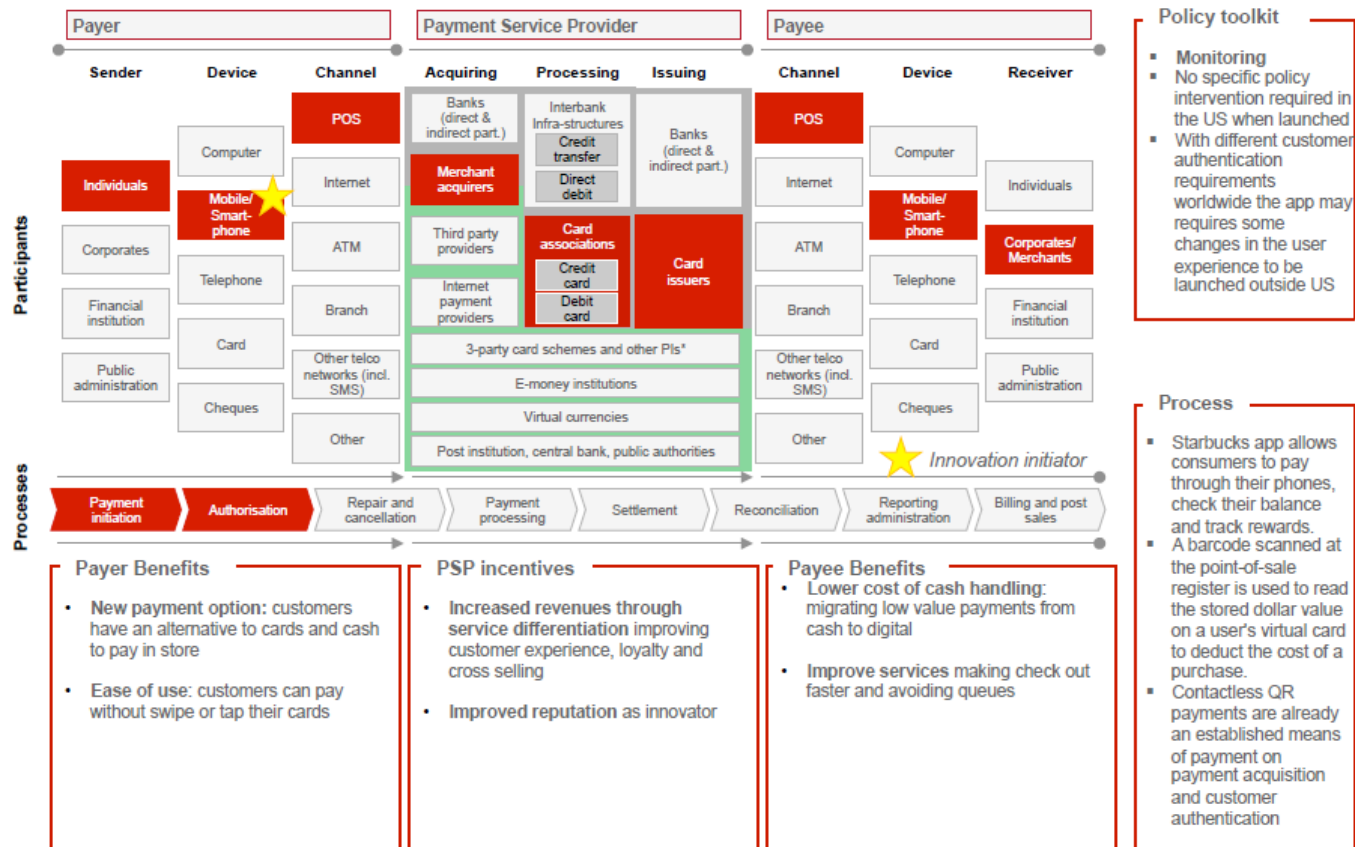
*Dollars loaded on Starbucks Cards surge 17% year-over-year to a record \$1.6 billion*

# StarBucks

## Starbucks: closed loop mobile app based on card



### Starbucks: innovation impact across the payments value chain



Source: Accenture analysis Jul/Aug 2014

Copyright © 2014 Accenture. All rights reserved.

\* Other payment institutions include money transfer operators, FX payments providers, M-payments operators

Key

Banking domain

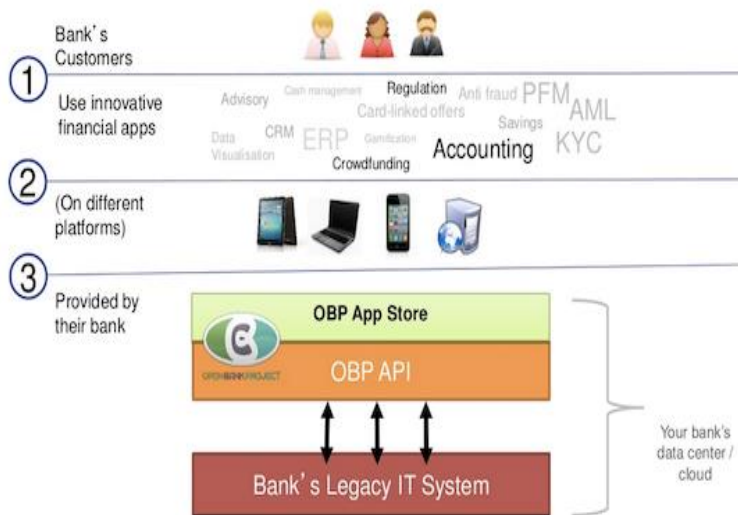
Non-banking domain

Innovation impact

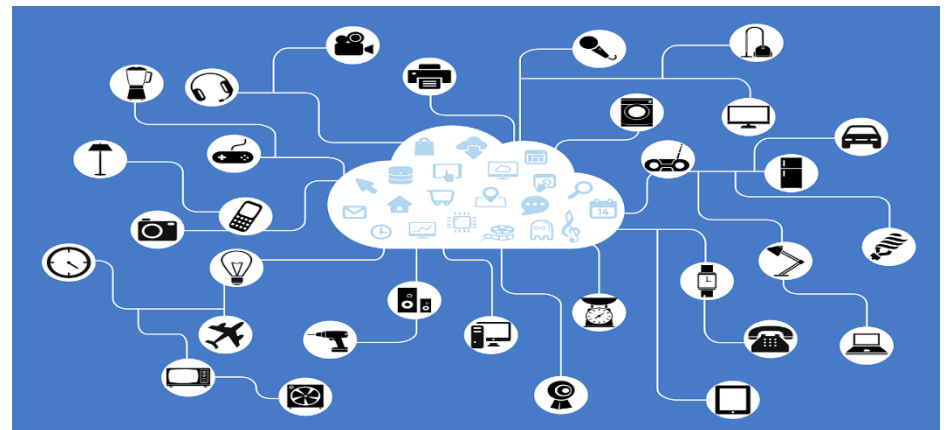
63

# API – são as “sinapses” do seu banco

## How it works



## Open Bank API fosters a customer-centric open innovation ecosystem





# Fragmentação – não banco

## Unbundling Procter & Gamble



# Fragmentação – banco começando...

Logos and services shown in the collage:

- SavingGlobal
- borro
- Bondora
- Zopa
- LENDING WORKS
- prêt d'union
- Lendico
- fruitful
- LANDBAY
- LendInvest
- HSBC
- ffrees
- osper
- CENTRALWAY
- SQUIRREL
- nutmeg
- wikifolio
- eToro
- tink
- CAPITAL
- Money Dashboard
- moni
- transferGo
- worldremit
- azimo
- auxmoney
- lendstar
- TransferWise
- CurrencyFair

Central HSBC website elements:

- Navigation: Personal, Business, Search, Internet Banking, Log on, Register
- Menu: Everyday banking (Accounts & services), Borrowing (Loans & mortgages), Investing (Products & analysis), Insurance (Property & family), Planning (for now & the future)
- Banner: Send money overseas in a few clicks. It's secure, quick and easy. See just how much we could save you. Find out more.
- Promotional tiles: Find a mortgage, Our lowest ever loan rate, Save Together offer, International money transfer



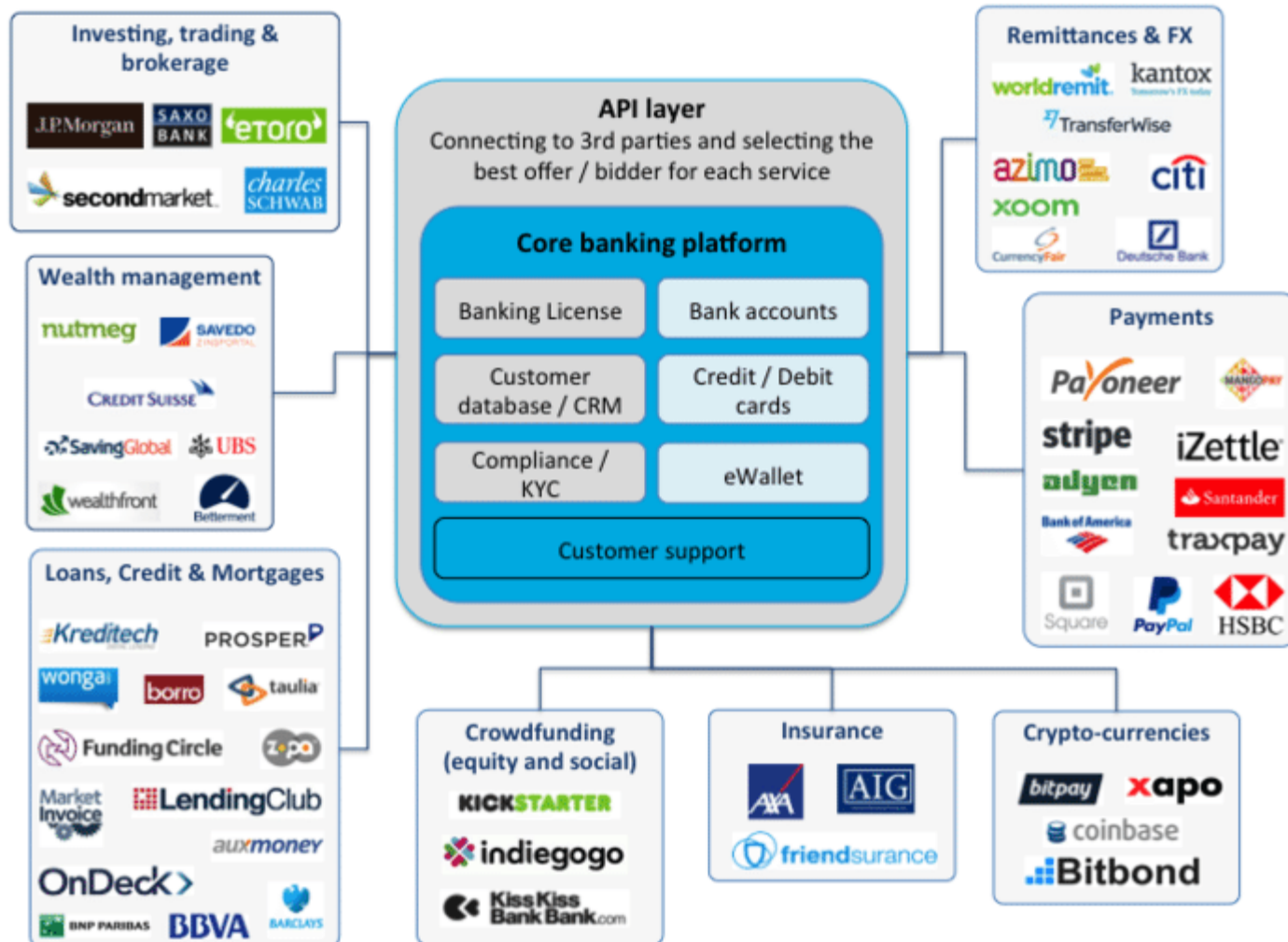
# Fragmentação – banco...aumentando

## Unbundling of a Bank





# Modelo de MktPlace Bank



# Não se luta com abelhas...



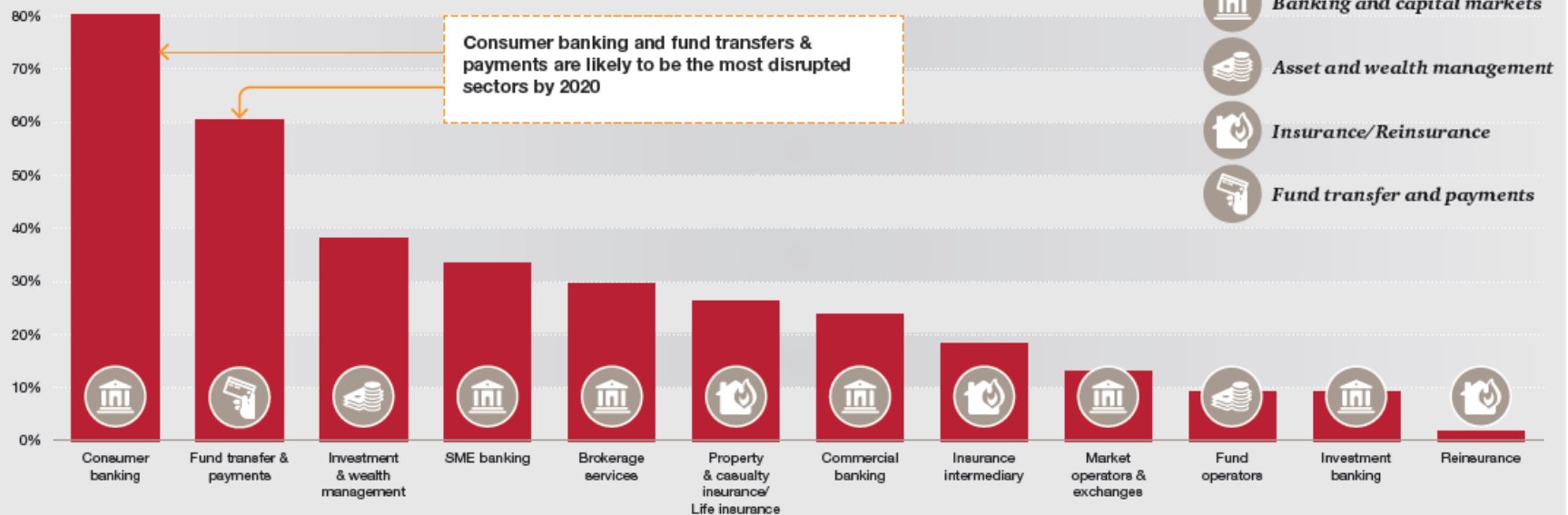
# Devemos ser sua Abelha Rainha!



# Percepção da Disrupção

Figure 3: Areas of disruption

*Which part of the financial sector is likely to be the most disrupted by FinTech over the next 5 years? – All industries*



Source: PwC Global FinTech Survey 2016

# FINTECH DE CRÉDITO NO BRASIL

CONEXÃO FINTECH

NEXOOS

bIVA

4 FINANCE

GERU

Lendico

bankFacil

Trigg

Simplic

Mutual

EASYCRÉDITO  
seu crédito na palma da mão

avante

Just.  
Bank

bom  
pra  
crédito  
.com.br

$f(x)$

Rapid

MeuCrédito App

PORTFY  
A evolução do crédito

NOVERDE

ADIANTA

CAPTA  
MONEY

BizBank

Cred.Fit

CREDISFERA

FinanZero  
.com.br

empréstimo  
facil.com

melhortaxa  
dê crédito ao seu sonho

credFund\$

emprestacrédito.com

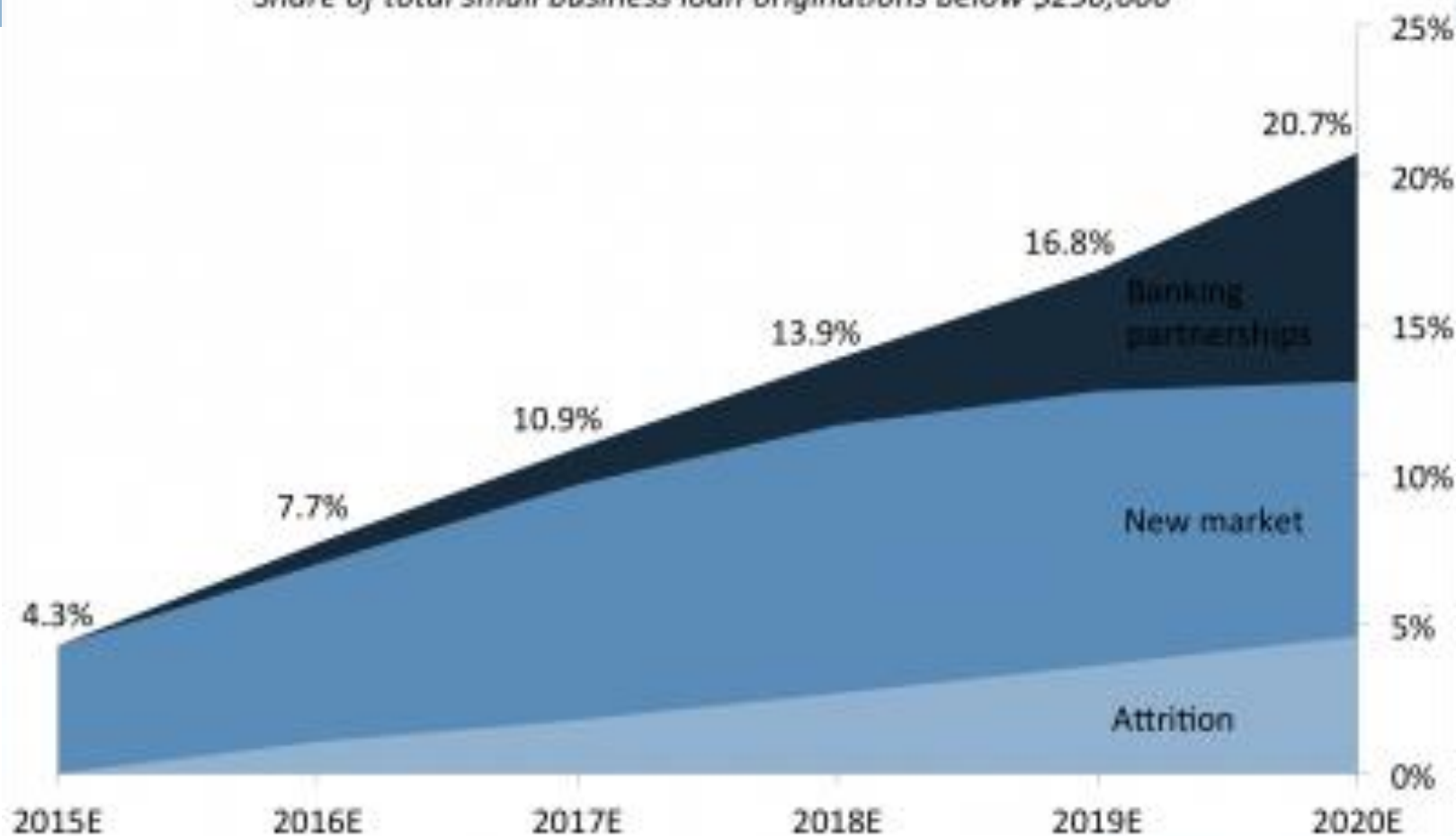
CRÉDITO SAMBA

JurosBaixos



## FORECAST: Alternative Small Business Lending Market Share, US

*Share of total small business loan originations below \$250,000*



Source: BI Intelligence estimates

BI INTELLIGENCE



## P2P LENDING IN THE WORLD



### United Kingdom

P2P Lending appeared in England with the Zopa company, in February 2005, and has issued more than £ 1,99 bi in P2P lending since its foundation. In 2012, the UK government has invested +£100 mi in British companies via peer to peer and in 2015 the British P2P lending platform issued more than £ 3 bi to consumers and companies.



### United States

In the USA, P2P Lending has started in February 2006 with the launching of Prosper, followed by the Lending Club and other online lending platforms right after. The two largest companies collectively granted more than 180.000 loans with US\$ 2 bi per year, representing more than 20% of total consumer loans market. The P2P lending model is one of the uprising investments in the country.



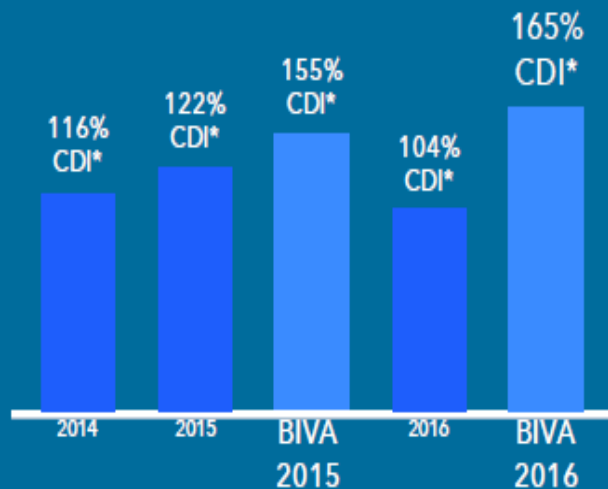
### China

The P2P Lending market in China, although more recent than in the west, has issued more than 191 bi Chinese Yuans (US\$29 bi) through the P2P lending platforms. Investor's return rate in P2P Lending platforms in China is 10% a year on average, with some of them offering more than 24% of yearly return.

# HOW BIVA CAN CREATE VALUE FOR INVESTORS

GREAT OPPORTUNITIES TO BE EXPLORED

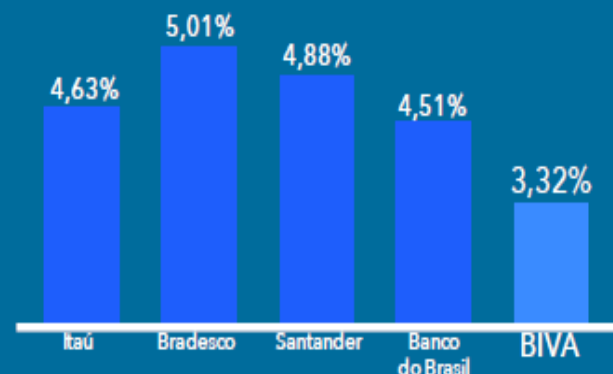
**Biva provides returns significantly higher than comparable assets.**



**AVERAGE FDIC'S PROFITABILITY IN BRAZIL DE 2014-2016.**

Source: Infomoney's report year 2014-2016

**Still it provides lower interest rates than market practice.**



**INTEREST RATES CHARGED BY TRADITIONAL LENDERS IN THE SAME CONDITIONS.**

Source: Consulta site Banco Central 2016

# HOW BIVA CAN CREATE VALUE FOR LOAN APPLICANTS

## GREAT OPPORTUNITIES TO BE EXPLORED

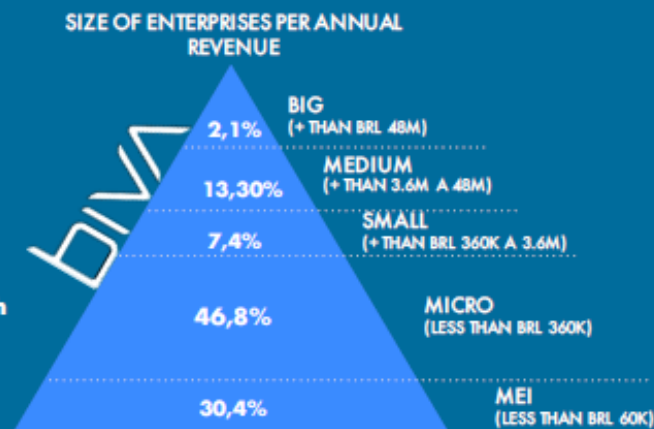
There is more than 20 million companies being affected by financial services in Brazil.

Biva is already a protagonist in front of more than 70% of the market.

Biva is highlighted by the ability to offer attractive rates for investors and borrowers.

Biva has tailored solutions and models for these companies and a proven track record in this segment.

This is consequence of lower bureaucracy, less costs, and higher quality of service rendered. Thus becoming an attractive option for both investors and borrowers.



Source: IBGE 2016



Average Spread year by year. Source: Banco Central 2016

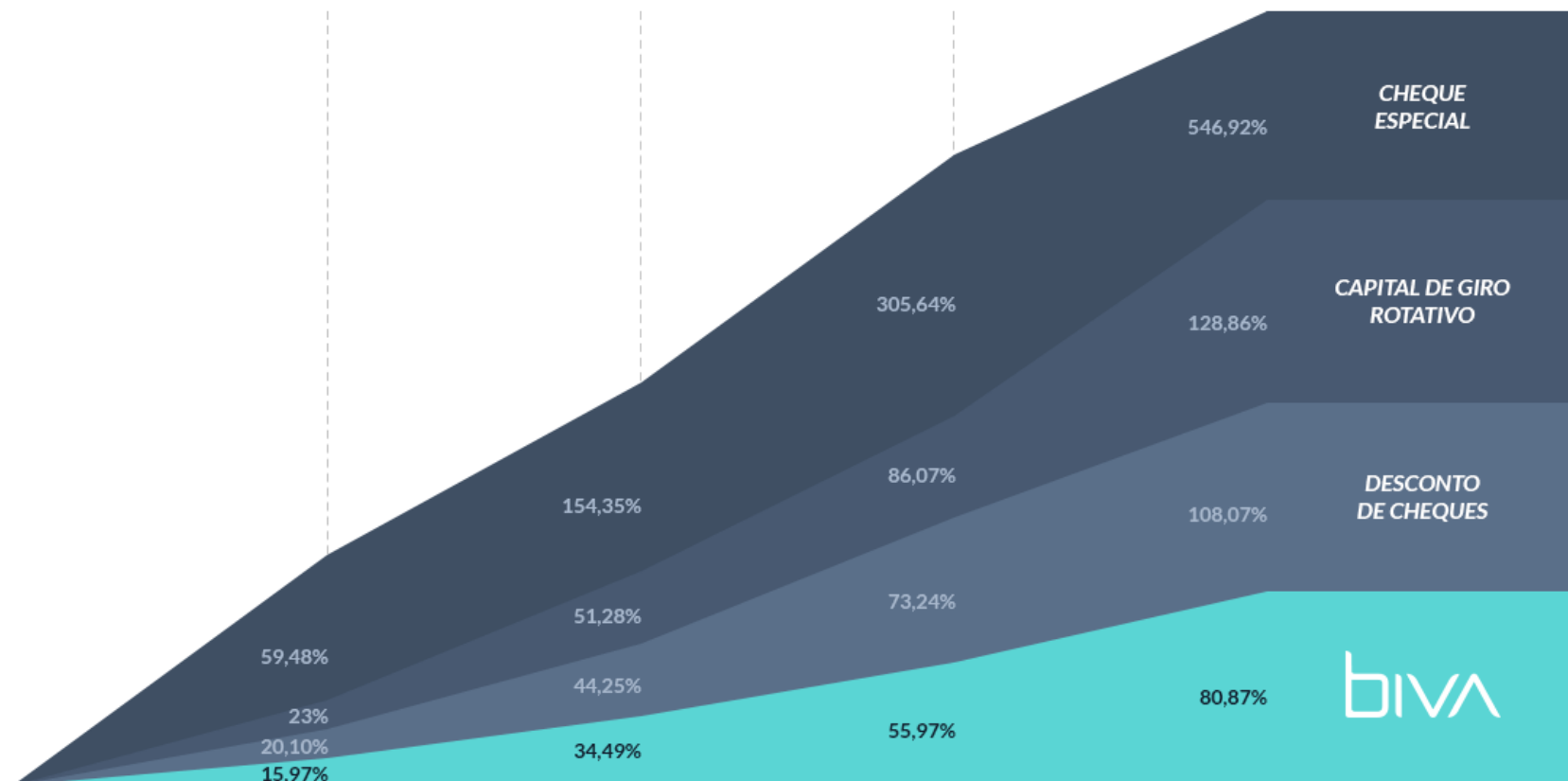
MENOS JUROS

6 MESES

12 MESES

18 MESES

24 MESES



biva

# Precificação das operações

**RETORNO INVESTIDOR**

**130% - 160%<sup>2</sup>  
CDI**

**CUSTO PARA  
EMPRESA<sup>1</sup>**

**1.15%<sup>3</sup>a.m.  
Comissão 6%**

*1 Não inclui impostos e tarifas bancárias*

*2 Base no fechamento da BM&F (taxas prefixadas) de 2/6/17*

*3 Custo all-in de 1,31%am, considerando prazo de 720 dias*

creSMDesan-WhSmPeeFurSpvSmGkSmBusSBuBusSmSmBesKaliOnLerFurInsWhHfHo15-GA-MaIlanXEm

Secure | https://www.nexoos.com.br/investimentos

AppsGoogle01 4FFUPBR CALL BJLinkedInFacebookMarcos Cavagnoli (@GloboG1ValorUOLItaúPocket : QueueEvernote WebCalendário UnificadoDiary - Polar FlowBusiness Video CommGloboSat Play - FilmeOther bookmarks

Entrar

NEXOOS

COMO FUNCIONA

SOMOS FINTECH

BLOG

CONTATO

PARCEIROS

EMPRÉSTIMO

INVESTIR

Ser investidor na Nexoos é acessar uma nova classe de investimentos para completar sua carteira.

- Opções de retorno de 18% a 36% ao ano
- Você é quem analisa e escolhe seus investimentos.
- 100% online e sem comissão.
- Maior liquidez com repagamentos mensais.

PEDIR MEU CONVITE

O INVESTIDOR

Nexoos, a melhor opção para completar sua carteira de investimentos!

Diversificar é Preciso!

O portfólio de investimentos é um conceito essencial. A ideia é equilibrar

Saia do Convencional

Os bancos e fundos de investimentos, com suas taxas e comissões, orientam

Escolha Seu Rendimento

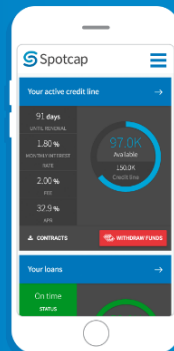
Na plataforma da Nexoos, é você quem controla seus investimentos. Nossos

PT

3:06 PM 6/6/2017



## How does it work?



### Get approval

Once approved, you can access your business loan within one working day. This allows you to start drawing down finance as you need it.

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Soluções para o seu negócio

**Amplie, invista e abra o seu negócio com as menores taxas do mercado**



**Imóvel em garantia**

Valor mínimo: R\$ 30.000

Juros a partir de: 1,15% ao mês



**Veículo em garantia**

Valor mínimo: R\$ 2.000

Juros a partir de: 1,89% ao mês

Somos um correspondente bancário atuando de acordo com os termos da Resolução nº 954 do Banco Central do Brasil. Informações adicionais - Custo Efetivo Total: CET mínimo de 16,08% e máximo de 29,98% ao ano. Exemplo - Empréstimo de R\$ 100.000,00 para pagar em 10 anos (120 meses) - Total de 120 parcelas de R\$ 1.983,33. Valor total a pagar igual a R\$ 175.645,00 com uma taxa de juros de 1,15% ao mês (14,71% ao ano) + IPCA. CET de 1,25% ao mês (16,08% ao ano).

**Como escolher o melhor empréstimo?**

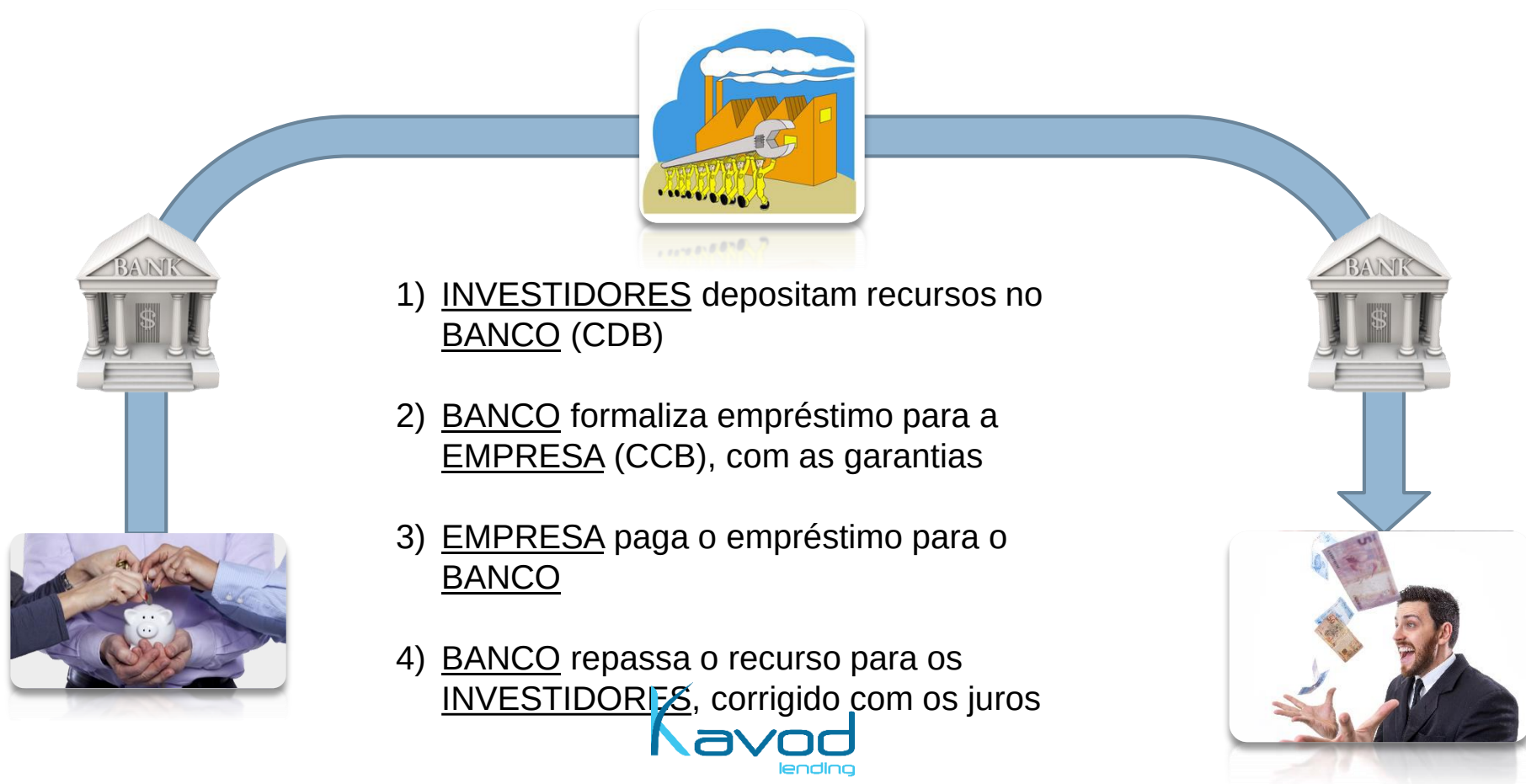
15,81% a.m.

Seja para expandir um negócio já existente ou começar um



PT 3:08 PM 6/6/2017

# Como funciona na prática (OAV)?





Obrigado!